















Programme:

Time:	Topic	Faculty
09:00-09:30	OPENING CEREMONY & INTRODUCTION	
09:30-09:50	Total quality management: Introduction, Quality expectations	Dr. Pradeep K Dabla
09:50-10:15	NABL India: Role & Mission, Scope of Accreditation	Dr. Pankaj Johri
10:15-11:00	Total lab errors: Strategies for effective and reliable test results	Dr. Pamela Christudos
11:00-11:30	Hands on Practice session	
11:30-12:00	Tea Break	
12:00-12:30	Proficiency Testing: Implementing principles and practices of EQA for clinical lab operations	Dr. Tony Badrick
12:30-01:00	Hands on Practice session	
01:00-02:00	Lunch Break	
02:00-02:30	Homogeneity and Stability of Proficiency test items	Dr. Tony Badrick
02:30-03:00	Methods for reporting to the participants-Statistical design & assigning value	Dr. Pamela Christudos
03:00-03:30	Significance and relevance of ensuring validity of examination results through PT participation	Dr. Pankaj Johri
03:30-03:50	IFCC experience: TF-GLQ challenges & prospects	Dr. Pradeep K Dabla
03:50-04:30	Hands on Practice session	
04:30-05:00	PANEL DISCUSSION & FEEDBACK	
05:00	CLOSING REMARKS & TEA	